



AOC LCD Monitors are covered by 3 years limited on site warranty support as stated in the terms and conditions herein. Please complete the details on the form overleaf: you may be asked to provide this information if you request warranty service.

WARRANTY PERIOD

The warranty hereof shall mean a period of 3 years from the date of purchase.

WARRANTY TERMS AND CONDITIONS ON AOC LCD MONITORS

1. AOC warrants that the monitor you have purchased is free from manufacturing defects in materials and workmanship when dispatched from our warehouse. The receipt of purchase shall be provided as proof of the date of purchase and the warranty period commences as of that date.
2. During the warranty period, AOC LCD monitors will be picked up, repaired and returned by the AOC authorised service centre(s)/agent(s) or may be delivered and collected by the customer.
3. Notwithstanding the foregoing, this warranty shall not be construed to come with international warranty service. The warranty service only covers monitors which have been purchased in the local country. Extra charges will apply if service is requested in a different country.
4. Proof of purchase will be required in the event of discrepancy with alternative record(s) of sale.
5. The warranty automatically becomes void if the product has been physically damaged or rendered defective –
 - (a) as a result of an accident, misuse, fire, lightning, malicious damage, water damage, abuse or other circumstances beyond AOC's control;
 - (b) by the use of parts or peripherals not authorized by AOC;
 - (c) as a result of normal wear and tear;
 - (d) by use in an improper operating environment;
 - (e) by modification of the monitor;
 - (f) by the serial number or product code sticker being removed or defaced;
 - (g) as a result of servicing by anyone other than an AOC authorized service centre or its authorized service agent(s);
 - (h) as a result of the monitor not being operated in conformity with AOC's user manual.
6. The customer must ensure that the monitor is packed in appropriate packing for all handling. Any damage due to improper packing will be chargeable to the customer.
7. The AOC authorized service centre(s) may charge the customer at current applicable hourly rates if the technician determines that the problem is:
 - (a) user related;
 - (b) caused by changes made to the normal settings of the monitor;
 - (c) caused by the customer's computer or electrical power supply;
 - (d) due to cause(s) that are not covered by this warranty or that fall within the scope defined in item 5 above.
8. The customer must ensure that they are available when the service centre's representative arrives to pick up or deliver the monitor. Any additional visits made due to the customer's unavailability will be chargeable to the customer; or else the customer can choose to deliver or fetch the monitor to (from) the service centre's agent at their own cost.
9. Software-related faults resulting from incorrect software installation or usage or software viruses or software-inherent bugs shall not be considered as product faults and may incur a charge for rectification.
10. Defective pixels in LCD panel monitors are not a warranty issue unless they are beyond the criteria prescribed in panel manufacturers' specifications for pixel defects. Please contact your reseller or visit the AOC website (www.aocmonitor-anz.com) for further information if required.
11. This warranty applies to the original purchaser only and is not transferable.

AOC MONITOR 3 YEAR EXTENDED WARRANTY

for AOC LCD Monitors sold within
Australia and New Zealand

Product Registration:
www.aocmonitor-anz.com



Q41G780A61549C



LIMITATION OF LIABILITY

Australia: Provisions of the Trade Practices Act 1974 (Commonwealth) as amended and other State legislation may imply warranties or conditions or impose obligations upon AOC which cannot, in whole or in part, be excluded, restricted or modified. To the extent permitted by law, AOC's liability (if any) arising out of or in relation to the products or services supplied by AOC should be limited, at its option, to:

- (a) In the case of products, the replacement or repair of the products or the supply of equivalent products, or the payment of the cost of replacing or having the products repaired or of acquiring equivalent products, and
- (b) In the case of services, the supply of the services again or the payment of the cost of having the services supplied again.

New Zealand: Where the Consumers Guarantee Act 1993 does not apply to the supply of the product, AOC will not be liable for any direct, indirect, consequential loss or damage arising from the negligence of AOC's employees, agents or subcontractors.

SERVICE

On site warranty service support is available between 9.00am and 5.00pm Monday to Friday inclusive (excluding Public Holidays). For information on the location of appropriate service centres and authorised agents, please contact AOC Authorised Service Centres as below:

Australia Tel 1300 262 669
Fax (02) 8080 8147
Email: australia@aoc-support.com

New Zealand Tel 0800 426 677
Fax: (09) 984 6906
Email: newzealand@aoc-support.com

PRODUCT REGISTRATION

Please visit www.aocmonitor-anz.com to register your monitor.

**AOC MONITOR
3 YEAR
EXTENDED
WARRANTY**

Please complete and keep with the original purchase docket.

Name _____

Company _____

Address _____

_____ State _____ Postcode _____

Tel () _____ Fax () _____

Email _____

Monitor model name _____

Serial No. _____

Place of purchase _____

Purchase date _____

Purchased from _____

Important Note Monitors are fragile and must be shipped in their original packaging wherever possible.
AOC and/or service agents are not responsible for damage in transit.